# Corporate Social Responsibility Report 2021



**Boccard** Life & Energy Solutions



# Summary

- 03 Editorial
- **04** Boccard at a glance

Who are we?

Our vision & our mission

Our values

- 10 Our commitments
- 13 Social

Safety first

Human capital

Sharing our values together

#### 17 Solidarity

Equal opportunities

Solidarity actions

#### **20** Environment

Transport

Waste reduction

Energy consumption

Green IT

#### 23 Ethics

Loyalty & ethics

Counterfeiting & corruption

Sustainable procurement



## **Editorial**

In 2018, we very proudly celebrated "Our First 100 Years", a symbol of the audacious and resolute route followed by our elders and former Boccard staff. 2019 has opened a new road to "Our Next 100 Years" which will question every generation on our role in a global, open environment. Convinced that our company's future will be guided by challenges that we can take up collectively, we have decided to bring our customers, suppliers, and staff together, all as partners committed to guaranteeing equal opportunities for all and preparing the ground for the future. This is the major ambition that catalyzes our Corporate Social Responsibility (CSR) commitment.

Our commitment is **Social** as we have made the safety of Boccard's staff our priority. We favor initiatives to enable every one of us to make the performances of a flexible company his or her own, and we share common values together by our everyday behavior in respect of each other.

We have a **Solidarity** commitment as we guarantee equal opportunities for all. We prepare for the future by helping the young in their first job and we support initiatives related to our values throughout the whole world.

We have a commitment to the **Environment** as the challenge on natural resources is our aim and adapting our offer to energy efficiency also helps our clients to take up this challenge.

Our commitment is also **Ethical** as the fight against fraud and all forms of corruption is a prior requirement for business which we want to be responsible.

Understanding our aim, identifying the issues at stake, promoting and celebrating initiatives and systematically putting ourselves into question by means of new improvement strategies all help us to go forward together every single day.



# Boccard at a glance



### Who are we?

Since 1918 Boccard has been a major player both in France and throughout the world in the design and construction of increasingly productive and innovative industrial plants.

Boccard, industrial turnkey constructor is a global plant and process solutions leader offering fully integrated digital expertise in Engineering, Manufacturing, Construction and Maintenance with over 3500 employees in 35 countries.

Thanks to its excellence in project management based on its "Safety First, On Time, On Spec, On Budget, Customer Satisfaction" commitment, Boccard is a worldwide leader in providing Total Cost of Ownership (TCO) optimization solutions in industrial markets such as Nuclear, Oil & Gas, Power, Steel & Mining, or in process industries such as Brewery, Cosmetics & Hygiene, Food & Ingredients, Pharma & Biotech.

#### **En figures**



1918

Boccard was
founded in France



4th generation of a family dedicated to industrial development



**8** Markets



**2013**Adhesion to the United Nations'
World Compact



**3500**Experts
throughout the world



35 countries



4 expertises:
Engineering
Manufacturing
Construction
Maintenance



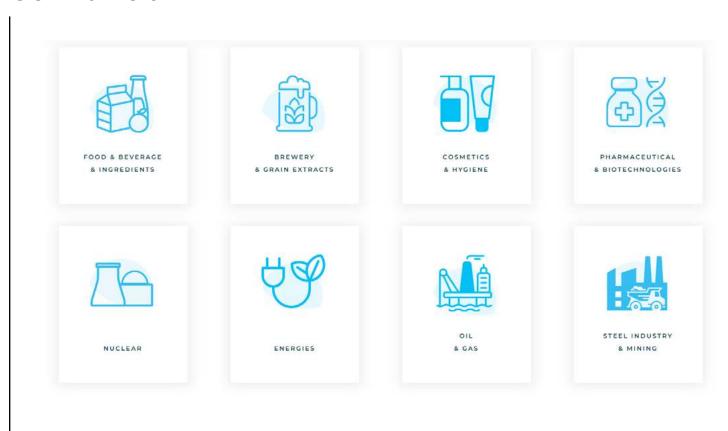
1 commitment
Excellence in project
management, "Safety
First, On Time, On Spec,
On Budget,
Customer Satisfaction"



**2018**Celebrated its first 100 years!



#### **Our markets**



#### **Our history**





# Our vision & our mission

#### **Our vision**

66A fully integrated digital industrial solution leader

#### **Our mission**

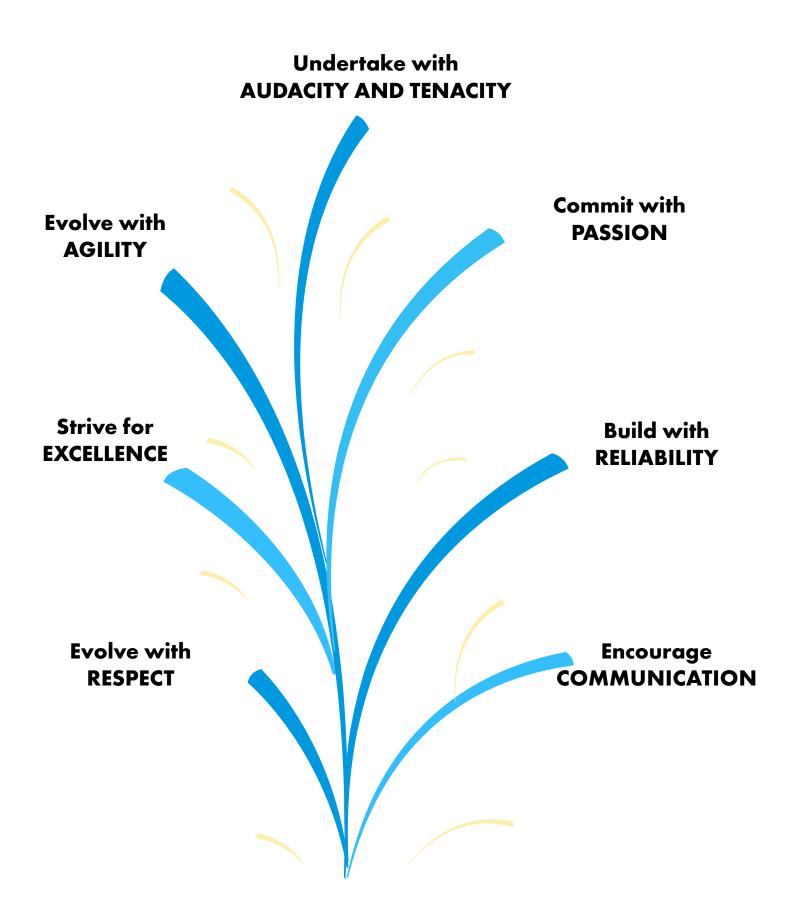
To create recurring value for all the stakeholders by offering reliable, intelligent, and sustainable worldwide industrial solutions, services and products throughout the industrial life cycle investment.

To offer individual rewarding and fulfilling career within a positive and productive team environment with a safe and quality driven focus.

#### **Our commitment**



## **Our values**



#### **Boccard adheres to the United Nations Global Compact**

through ten principles covered by corporate social responsibility in terms of human rights, environmental protection and good governance.

#### **Human rights**

- 2. Ensure that

#### **Environment**

- **7.** Apply the approach to problems affecting the
- **8.** Undertake initiatives tending the development to promote greater
- 9. Encourage environmentally

#### **THE 10 PRINCIPLES**

- 3. Uphold the freedom of association and recognition of the right to collective bargaining
  - **5.** Contribute to the effective abolition of child labor
- 4. Contribute to th
- International labor standards

**10.** Work against all forms of corruption including extortion and bribery

The fight against corruption

#### Declaration of our ongoing support to Global





## **Our commitments**



#### **Our aims**

- To offer everyone a successful and rewarding career in a positive and productive collaborative environment, with safety and quality is at the heart of everyone's preoccupations.
- To guarantee equal opportunities for all, and give support to initiatives and solidarity actions in line with our values.
- To reduce any of our significant environmental impacts and act in favor of sustainable development.
- To fight against fraud and all forms of corruption and encourage responsible and ethical business.

#### Our global assessment

**ECOVADIS** is a CSR (Corporate Social Responsibility) assessment platform designed to assist companies in managing their performance and communicating on it.



In 2021, Boccard received a silver medal for its CSR (Corporate Social Responsibility) EcoVadis performance with a score of 65/100.



# **Key indicators**

Boccard's CSR objectives for 2021 as well as the various environmental and social commitments made by the company contribute to the realization of the company's project «Caring for People & Planet», but also to the challenges of sustainable growth expressed by the Sustainable Development Goals (SDGs) for 2030 adopted at the United Nations summit in September 2015.

The company's contribution to the Sustainable Development Goals focuses on the following 7 goals grouped by major issues:

	CSR Challenges	Risk	Indicators and unit	ODD
Environment	Reduce our environmental impacts and act for a sustainable development.	Greenhouse gas emissions	Tons of CO2 equivalent/ Employee	13 UNITCONNECUE DAMAGNONI CINACINUM
	Consumption of natural resources - Biodiversity	Paper consumption	kg of paper consumed/ employee	12 CONSOMMATION RESPONSABLE
Social	Health and safety of employees	Safety	Frequency and severity rates of work-related accidents.	3 ACCES À LA SANTE
	Skills of our employees	Training	Number of training hours per employee and % of training completed	4 ACCES À DES EMPLOIS DÉCENTS
Solidarity	Diversity, inclusion and equality - Fight against discrimination	Equality between men and women	% of women in the workforce	5 ÉGALITÉ ENTRE LES SEXES
Ethics	Ethical governance - Anti- corruption	Ethics and fight against corruption	Ethics Committee Number	16 JUSTICE ETPAIX



## Our objectives and results

	Indicators	Objectives 2021	Results 2021
	Frequency rate	5	4,4
Safety First	Gravity rate	0,15	0,12
Environment	% of hybrid or electric vehicles in the fleet	> 10%	8,7%
	GHG emissions (scope 1 and 2) France	-10% (compared to the last GHG balance)	901 t CO <sub>2</sub> -15% compared to the last Apave GHG assessment
	Energy consumption (electricity and gas)	-10% (compared to last GHG assessment)	-7% compared to the last Apave GHG assessment
	Annual fuel consumption (fleet + rental vehicles)	-10% (compared to last GHG assessment)	-6%
	Recycled waste from Villeurbanne sites - equivalent in t of CO2	/	- 1 t CO2
	Number of hours of training	/	17 770h
Training	% of training courses carried out	/	61%
Gender Equality Index	Gender Equality Index In 2021 (reference period between December 1, 2020 and November 30, 2021)	80	83
Ethics	Number of reports	/	1 report made and processed







# Safety first

#### Our aim

To develop, to carry and to promote a culture conducive to the achievement of our health and safety objectives.

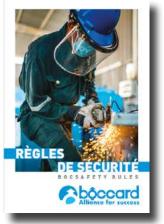
#### **Key actions**

#### Health / Safety

Our safety booklet has been updated to ensure the Safety Rules of Boccard.

A campaign to raise awareness of our rules has been set up to remind all employees of the BocSafety





Rules.

Safety days were also organized throughout the year for employees.

#### **Travels**

#### **Travel Risk Policy**

The Travel Risk Policy is a support for preventing medical and safety risks during international trips. We keep our staff informed and give them documents and advice on trips to risk countries.

#### International SOS

Worldwide support has been set up for informing and protecting men and women on missions throughout the world: International SOS, a medical help and safety organization for emergencies anywhere in the world. All our staff benefits from this system.

- Promoting employee consultation and participation regarding Health & Safety at work.
- Communicating and sharing to all our employees our BocSafety Rules translated into their language.
- Increasing the identification of risky practices and/or behaviours through managerial field audits.



# **Human capital**

#### Our aim

To develop autonomy (competence commitment), favor initiative and accompany career development



#### **Key actions**

#### Equality between men and women

We undertake actions for guaranteeing equality between men and women in terms of salary, levels of responsibility and the gender mix in recruitment.

#### Partnerships with schools and corporations

We have been establishing partnerships with different schools for several years and we now propose a large number of placements and sandwich courses for preparing young people's professional projects.

An inter-school rugby tournament called the Boccard's Cup is organized every year in partnership with the INSA (French National School of Engineering)

#### **Trainina**

The Boccard Academy offers our staff a large number of specific professional courses for perfecting and mastering their profession and enabling them to develop their skills.

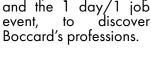
#### **Handicap Agreement**

company continues its commitment equal opportunity and the success of each individual in a collaborative work environment.

It is committed to uniting its teams around this social issue, which contributes not only to the quality of life at work but also to the company's performance.

During the year, several initiatives were carried out, such as training, an awareness campaign, e-learning







#### **Action plan**

Promoting empowerment by giving teams authority for taking action



# Sharing our values together

#### Our aim

Bringing everyone together and uniting them around our 7 corporate values to sustain corporate culture and attract new talents.



#### **Key actions**

#### Challenges to live our values as a team

Following on from the challenges we set up during our 100th anniversary year, based on the 7 Boccard values, we continue this dynamic each year by setting up solidarity, sports, eco-citizen and collaborative challenges throughout the world.





## Sports Our employees get together every year around sporting challenges that are as unifying as ever.

# Collaborative

activities

Some of our sites in France have installed logs in their buildings in order to preserve biodiversity and to share the benefits of the forest.

# CyberWorldCleanupDay

**Eco—citizen**Employees participated in the global Cyber WorldCleanUpDay.



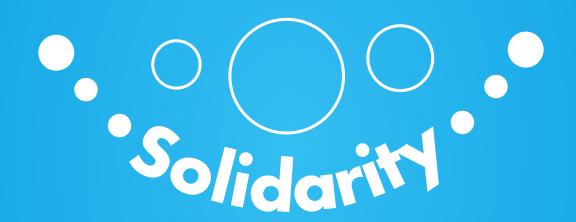
#### Solidarity

This year we have set up a project of Leave Donations from our French employees. Once a leave donation is made, employees can participate in a solidarity day.

#### **Action plan**

Pursuing our aims over the coming years in sharing our values throughout the world.







# **Equal opportunities**

#### Our aim

To accompany youngsters and give each one of them the "same opportunities" in social development.





2017 year of creation

3 Partner schools

60 Student/mentor duos since the beginning





#### **Key actions**

#### The Boccard Endowment Fund

The main vocation of the Boccard Endowment Fund is to contribute to financing higher education to deserving undergraduates and give them equal opportunities for success.

Each undergraduate is coached by a voluntary member of Boccard's staff to help them finish their studies successfully and to participate in their integration into the professional world (interships, working relationships, career guidance advice, preparation for recruitment interviews, etc.).

#### **Professional integration**

By skill-based sponsorship, we help disadvantaged persons in finding employment through helping associations such as the "Foyer Notre-Dame" for homeless people, an association that comes to help isolated persons – men or women - and to families in very serious difficulty faced by multiple realities and human suffering. Or "L'entreprise des possibles" a group of companies in the city of Lyon whose objective is to promote reinsertion of disadvantaged persons into society.

- Encouraging the largest possible number of staff to commit themselves in these actions
- Embarking volunteers in an annual "I give/I receive" program



# Solidarity actions

#### Our aim

To support initiatives and solidarity actions in line with our values and based on education and health.



#### **Key actions**

#### Le «Foyer Notre Dame des Sans-Abris»

For several years we have been supporting the Foyer Notre Dame des Sans-Abris in the implementation of initiatives promoting professional reintegration. This year we organized a day of solidarity in connection with the vacation donation initiative.

#### Mobility challenge

For the first year, employees were able to participate in a mobility challenge over two consecutive months to change their transportation habits to get to work.

#### L'Entreprise des Possibles

Boccard is one of the 22 founding members of the association.

#### Le petit Monde

We come to the help of children in hospital by taking part A collection was organized in support of the Ukrainians. in financing and building parent/children studios at the hospital of Villefranche.

#### In United States

A fundraiser of toys, books and gifts was organized for the sick children of the Houston Hospital.

#### In Romania

The children of our employees donated clothes, toys and food to the community in the village of Valea Plopului.

#### In Poland

Our Polish teams have set up an IRONBOCMAN sports competition, every kilometer covered is converted into zloty's (Polish currency). All funds collected are donated to people in need.

#### In France

A holiday donation initiative was introduced this year for French employees.



- Increasing the number of solidarity actions
- Encouraging all the Boccard sites to support solidarity actions







# Transport, waste, energy consumption

#### Our aim

To reduce our significant environmental impacts and act for sustainable development.



#### **Key actions**

Our actions follow the three major axes of our policy and follow the recommendations of our recent GES assessment and energy audit on transport and buildings:

#### **Transport**

We are reducing our CO2 emissions by greening our car fleet, raising awareness of optimised vehicle tracking, limiting our travel policy to essential travel, preferably by train, and encouraging team meetings wherever possible.

#### Waste

For several years now, we have implemented a sorting and recycling system that limits the quantity of our waste and ensures a percentage of recycled waste.

Every year we raise awareness among our employees during World Environment Day.

#### **Energy consumption**

We have improved our buildings' energy performance by installing heat pumps and low-consumption lighting. We design solutions to optimize the energy performance of our clients' installations: TrackAdvance, Optibox, etc.



#### **Mobility challenge**

For the first year, employees were able to participate in a mobility challenge over two consecutive months to change their transportation habits to get to work.

- Monitoring our environmental impact globally
- Following up on the action plan from the transport and buildings energy audit
- Strengthening local and global awareness events and initiatives



## **Green IT**

#### Our aim

To reduce our major environmental impacts and act for a sustainable development.



#### **Key actions**

Convinced that the digital revolution and the ecological transition are the two great transforming forces of the 21 st century, Boccard is committed to a GREEN IT approach.

This continuous improvement approach aims to reduce the ecological, economic and social footprint of information and communication technologies.

#### **Our commitments**

Boccard Digital is committed to reduce its digital footprint by:

- Selecting eco-responsible service providers for IT purchases
- Raising users' awareness of Green IT best practices
- Eco-designing new digital services
- Accompanying the obsolescence of computer equipment to extend its life span up to 5 years instead of 3 years
- Implementing a Paperless approach
- Encouraging the use of collaborative tools

# Indicators





#### **CYBERCLEANUPDAY**

Collectively clean up as much of our useless and obsolete data as possible from our computers.

#### **ECOSIA**

Implementation of the responsible browser by default on the computer of all our collaborators.

- · Pursuing the actions implemented and the defined commitments
- Setting up awareness-raising events







# Ethical approach

#### **Our aim**

To fight against fraud and all forms of corruption to encourage responsible and ethical business.



#### **Key actions**

#### The "BocEthic" Charter

In a context of responsible and ethical business, we have formalized our commitments by creating the Boccard Good Conduct Charter:

- **1.** Boccard carries out its activities in compliance with the legislations and the culture that exist in the countries where we work.
- **2.** Boccard makes health, safety, security and environmental & personal protection the priority in its business activities.
- **3.** Boccard requires all its entities, its personnel and its partners to comply with international standards on Human Rights resulting from the norms drawn up by the United Nations.
- **4.** Boccard neither tolerates nor endorses any act of corruption, fraud, or anti-competitive practice system in the context of exercising our activities, in compliance with the standards applicable in these fields. This position includes the choice of its partners



#### **Practical Integrity Guide**

We have also drawn up a Practical Integrity Guide to supplement our "BocEthic" charter.

#### Gifts & Invitations

We make our staff aware of the behavior they must adopt when offering or receiving gifts and invitations.

#### Sustainable Procurement

We ensure the respectability of our partners by means of a checking process and require them to comply with integrity regulations as specified in the Compliance Declaration approved by up-line partners.

#### Whistleblowing

To reinforce our ethical approach, we have set up an whistleblowing procedure system giving staff the possibility of issuing warnings on conduct that is non-compliant with the regulations drawn up in the "BocEthic" charter.

#### **Trainings**

Our employees have attended awareness training on responsible purchasing and digital fraud.



**⊘**bôccard

#### **Action plan**

Pursuing the regular awareness—raising of our employees









www.boccard.com





www.boccard.com

